

QUBICAVAME

SCORING AND CENTER MANAGEMENT SYSTEMS

TESTED, MEASURED & PROVEN.





QubicaAMF Scoring and Center Management SytemsTable of Contents

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Why QubicaAMF?

The latest in bowler entertainment technology. Tested, measured & proven.

Before we could deliver the world's most scalable, upgradeable, modular line of Scoring and Center Management Systems for bowling, we had to make sure we knew the needs and challenges owners and operators faced. We spent a lot of time listening to you tell us what worked, what didn't, what could be better and how.

We took your advice to the industry's largest R&D department, and we developed our integrated Point of Sale and Web Reservations Systems, an improved version of the Bowler Entertainment System and many enhancements to Conqueror Pro, and Conqueror Pro Universal. Not to mention QubicaAMF Solutions, a bundle of products and services designed to help you get the most out of your Scoring and Center Management Systems to drive your business and generate results.

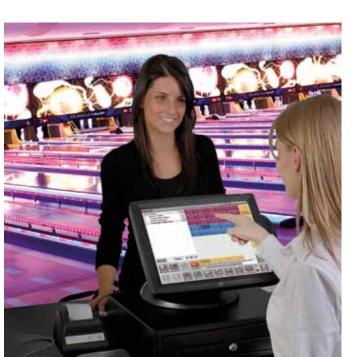
At QubicaAMF, we believe that your success today and tomorrow is ours as well. Staying in close contact with our customers has led our R&D team to create one industry first after another. Tested, measured and proven, many of these innovations are still unmatched in the marketplace. Many remain QubicaAMF exclusives. Not a year goes by when we don't introduce something new designed to make customers appreciate your bowling center more; and bring them back more frequently.

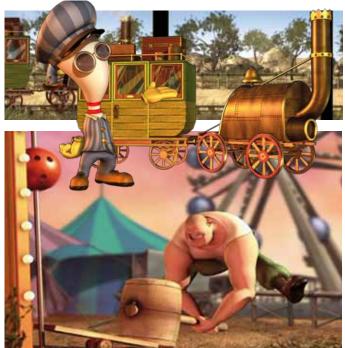














Why QubicaAMF?

Our unique R&D team works nonstop on new ideas for your business.

We're proud to claim the largest, most experienced R&D team in the industry. With a staff of over 40 people, we're working everyday to develop software and electronic systems with you in mind.

It's our passion.

The Bowler Entertainment System

The first of its kind in the industry is now even better. This captivating system provides unsurpassed on-lane entertainment to bowlers with a sophistication that more than competes with their other entertainment choices.

"Your Lane, Your Way" Software

This multifaceted software package, the base for the Your Lane, Your Way Solution, is a real differentiator that enables customers to choose their on-lane graphics every game they bowl, every time they visit your center.

Web Reservations

Another industry-first system, which integrates seamlessly with Conqueror Pro as part of your website. Web Reservations links directly to your reservation system and allows your bowlers to reserve their lanes online.

Dynamic Promotions

This optional module gives you the power to influence your customer's online booking habits by defining dynamic pricing discounts, varying in real-time, and based on lane availability. This system is based on the same model airline companies use.

Call Center Software

Have a single call center handle bookings for all centers of a chain, freeing up center staff for other work.

Conqueror POS

Conqueror Pro POS easily enables you to service customers faster, provide one bill at checkout, manage birthday and corporate parties and much more. All done seamlessly.

Conqueror Universal

Get the power of Conqueror Pro and its modules without changing your scoring system. Upgrade your legacy BOSS, AccuScore XL, AccuScore Plus, AccuScore I & II or MagicScore, Brunswick AS-80 and AS-90 systems to Conqueror Pro today. (Coming soon: Brunswick FrameWorx)

Solutions

Add a third dimension to your business. Turnkey, business building, industry-first marketing Solutions. Choose QubicaAMF Solutions and our Scoring and Center Management Systems to generate results, market your business and drive customer satisfaction to differentiate your center from your competition and compete in today's vast entertainment arena.



Why QubicaAMF? Long-Term Investment.

When we introduce the next great thing in bowling, it will already work well with the QubicaAMF systems you choose today.

Modularity

We develop every QubicaAMF system with future add-ons in mind. Our modular systems mean you can stay within your budget now and add on later with complete confidence that everything will be compatible.

Upgradeability

Since 1993, every system introduced by Qubica, now QubicaAMF, could be upgraded to today's version, for a fraction of the cost of a new system. We've never left a single customer behind. We never will. And our Bowler Entertainment System will allow you to add new plug-ins, entertainment options and games, year after year.



Why QubicaAMF? Customer Satisfaction.

From reservations to checkout, everything you need to increase your customer's satisfaction.

Web Reservations

Allow your customers to book their lane reservations online and in advance, from their own home. A convenience they expect.

Multi-Media System (MMS) Waiting List Keep your customers informed and avoid customer frustration.

Conqueror Pro

This powerful tool helps your staff serve customers better.

Trouble Call System (TCS)

Keep customers updated when there's a pinspotter problem.

Easy To Use On-Lane User Interfaces And Help Screens

Customer screens are intuitive and easy to use.



Why QubicaAMF? Total Control.

Have complete control over every aspect of your center management – whether you're in your center, or somewhere else.

Remote Management

Connect to your center from any Internet enabled laptop or PC. View your center live anytime via in-center cameras and get income in real time by department.

One Center, One System

One system all across your center, including POS terminals and POS front desk functions integrated with your Conqueror Promanagement and reporting system.

Conqueror Pro Security And Shrink-Control Functions

Track suspicious actions and generate reports to reduce theft and shrinkage. Log every transaction by date, time and operator.

Automatic Data Backup

This powerful function automatically protects your data and truly provides you peace of mind, without relying on your staff.

Integrated And Seamless Recovery Procedure If there's ever a server breakdown, your center is prepared.

Unequaled User Accounts And System Customization

Running your business exactly as you want it to be run, that's true control.

Staff Tracking And Reporting

Track employee work time and breaks by fingerprint, card, or username and password, either on a separate workstation or as part of your login/logout procedure.



Why QubicaAMF? Systems That Drive Business.

When it comes to driving business, QubicaAMF systems keep you ahead of your competition.

Bowler Entertainment System

BES offers up to 18 graphical environments, 11 alternative games and 6 classic games to drive customers back to your lanes.

QubicaAMF Solutions*

Themed Birthday Parties, Your Lane, Your Way, Web Reservations and Players Club Solutions include everything from training to procedures to marketing and merchandising materials to allow you to use your systems to drive revenue and generate results.

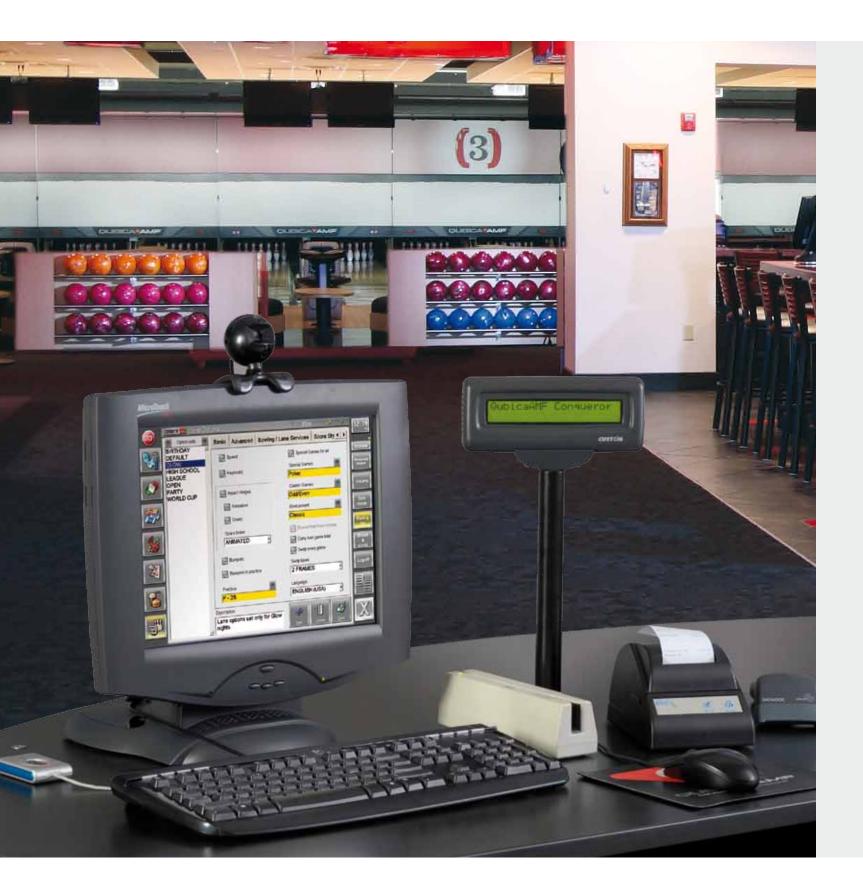
Multi-Media System (MMS)

Automatic on screen update of your price list. Post promotions and ads on any monitor in your center.

Dynamic Promotions

This optional module enables customers to book in advance, while also showing open timeslots they might not have considered. This system is designed to help you fill up week days and generate revenue in your slower times.





Why QubicaAMF? Systems That Integrate Seamlessly.

QubicaAMF systems meet every center need, work together flawlessly, and are the best value for the money, feature-for-feature, in the industry.

Conqueror Pro Modules

- Lane Management
- POS
- Shift & Management Reporting
- Frequent Bowler Tracker
- Statistical Reporting System
- Booking System
- Invoice Management
- Employees Management
- Security Management
- Waiting List Management
- Billiards and Time Game Control
- Payment Systems
- Automatic Data Back-up
- League Module
- Tournament ModuleLocker Management
- Center Setup and Pricing Management
- MMS Management
- Redemption Management
- TCS Management
- On-Lane Advertising Management
- Integration with CDE League, Tournament and Brackets Software
- Integration with QuickBooks
- Integration with Micro\$ale POS
- Integration with BowlerTRAC
- Integration with Prepaid Card Systems
- Coin Tech
- Embed
- Ideal
- Intercard
- SacoaIntegration with Berg Liquor Dispenser System

Conqueror Pro Devices

- Fingerprint Reader
- Magnetic Card Encoder and Reader (for FBT, credit cards, debit cards, etc.)
- Credit Card Reader
- Debit Card PIN Pads
- POS Barcode Reader
- FBT Member and Birthday Picture Webcam
- Customer Pole Display
- Printers and Receipt Printers
- Image Scanner
- On-center Network Cameras

Scoring and Entertainment Systems





Web & Remote Applications and Security Solutions

- Web Reservations and membership, integrated with your website
- Web Reservations Dynamic Promotions
- Conqueror Remote Access
- Call Center software applications
- Firewall Security Solution

Conqueror Pro workstations and servers

- Conqueror Pro Front Desk workstations
- Conqueror Pro POS workstations
- Conqueror Pro Back Office workstations
- Conqueror Pro Server
- Conqueror Pro Training workstations





BOWLER ENTERTAINMENT SYSTEM

Unmatched on-lane entertainment for every market segment.

Reengineered to drastically improve performance and ease of use, BES is the one and only Bowler Entertainment System on the market. Nothing else provides such a unique, fresh customer experience for each segment of your market. And no wonder: BES comes with up to 18 graphic environments, 17 games (BES and Classic), a spare-finder online tutorial, and more to provide dedicated on-lane entertainment to all of your customers.

As it grows, so does your center's business

BES is upgradeable, modular and built on open architecture. We continue to add new environments or games to it, to allow you to always provide a fresh experience to your customers. So BES grows right along with your business as it grows and the history proves it.

THE FIRST OF ITS KIND AND STILL UNEQUALED.

The BES Evolution

First installation in Japan

Classic, Prehistorica, Oceano, Fairy Tales, **Bubble Gum (Game World Environments)** Striker (Skill Game) BES Birthday and Birthday Wheel (Environment and Lottery Game) Red Pin, Megaslot, Lane lotto, Magic Wheel (Lottery Games)













Rocky Road Race (Global Game and Environment), Poker (Skill Game)





Christmas Joy (Seasonal Environment and Game)





Disco, Energy, Vintage, PBA Tour, Sport (Game World Environments)







BES Your Lane, Your Way and Hallopin (Seasonal Environment)













Bowlopolis®*

Lucky Train (Global Game)



*Must be a Bowlopolis® Registered BPAA customer to purchase. BOWLOPOLIS® is a registered trademark of the Bowling Proprietors' Association of America and the United States Bowling Congress, Inc. Bowlopolis available in USA only.

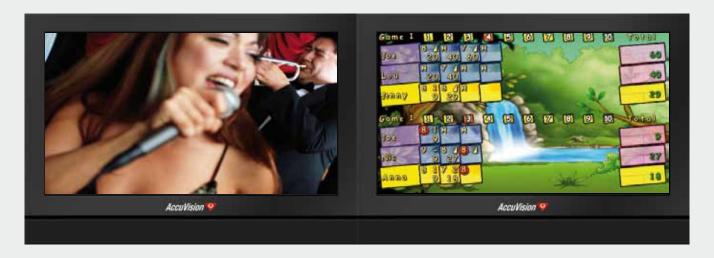






VIDEO AND SOUND

The cinema-like quality that customers expect to see.



Todays' customers, demand sharp, high quality animation, video and graphics like they see in the best video games and animated feature-length films – the other entertainment options you compete with. BES delivers big-time in every visual experience, in both 2D and 3D and with an endless number of mixed visual styles.

Integrated Games With Animated And Scrolling Background

The animated game grids, backgrounds and exciters in BES, mean there's hardly ever a static moment on bowlers' monitors.

Superior Outputs And Unlimited Flexibility

BES' dedicated hardware can manage four monitors per pair (two overhead and two lower LCD's) each with its own totally animated display content and audio. You can display scores, TV or video, game grids and images, all in a nearly limitless number of configurations, controlled from the Conqueror Pro front desk.

Seeing Is Believing

To fully appreciate BES animation, video and sound quality, you really must see it in action. Your QubicaAMF representative will be happy to provide a system demo. Nothing can boost your center's draw like the visual and marketing power of BES.















Unmatched entertainment and marketing power.

BES differs from scoring systems with grids and animations by being a full-featured entertainment system of visually stunning graphic environments and by offering a variety of integrated fun games. Check out how BES can help you provide on-lane entertainment for every kind of customer to drive repeat visits and an increased number of games played. BES appeals to all market segments including: kids, teens, families, young adults, adults & seniors as well as both league/tournament and open play bowlers.

On-Lane Environments



CLASSIC

Perfect for competition bowling, the Classic environment features over 200 animations, competition game grids, competition functions, player and team info, and more.



DISCO

Ramp up your center's mood with the moving graphics and thumping beat and music of the Disco environment for teens and young adults. With its animated graphics and characters, Disco keeps the entertainment going nonstop.



ENERGY

Energy is the fast and furious environment of extreme sports. All the favorite sports are represented, making Energy's animations, characters and graphics favorites with teens and adults alike.



OCEANO

A maritime action trip under the sea, Oceano features backdrops of treasure-laden sea floors and undersea life. Fully animated game grids complete the environment along with 70 sequences of animated marine character fun. A bowler favorite!



FAIRY TALES

This fairy tale themed environment features storybook backgrounds, and animated game grids, and a cast of crazy characters brought to life in more than 70 dedicated exciters.



PREHISTORICA

Backgrounds mixing 2D and 3D effects, gigantic game grids, and dinosaur and caveman characters bring this environment to life, which takes bowlers on a journey back into prehistoric time.

















On-Lane Environments



VINTAGE

Go back to the good old days in the Vintage environment with its graphics of decades gone by. The retro feel carries over into game grids as well as animated characters for one truly unique look. The best on-lane attraction for seniors.



PBA TOUR

Serious bowlers enjoy the opportunity to vicariously experience the world of professional bowling in PBA Tour, with screen shots just like they see on TV. Meets the expectation of today's league bowlers with its professional game grid.



SPORT

The environment for the serious sports fan. Teens and adults, men and women all love seeing action happen as the result of their shot. Sport-themed game grids and a cast of video clips and animations make this an exciting environment that everyone enjoys.



BUBBLE GUM

This environment is designed for families with children as well as open play customers of all kinds. Bubble Gum features a plastic, toy-like animated game grid and a very large animation library.



ROCKY ROAD RACE

Rocky Road Race is an environment and global game all in one. This environment and game creates a fun competition among lanes that's a real interactive battle and race to the finish. Establish all the racing rules and see the cars racing on the track or use RRR as an alternative environment and watch the animated characters bring it all to life for your customers.



BOWLOPOLIS®*

Incorporate automatic scoring into your Bowlopolis® program. With over 65 animations, this environment will bring Bowlopolis® to life!

*Must be a Bowlopolis® Registered BPAA customer to purchase. BOWLOPOLIS® is a registered trademark of the Bowling Proprietors' Association of America and the United States Bowling Congress, Inc. Bowlopolis available in USA only.















Seasonal



CHRISTMAS JOY

This seasonal environment puts Christmas-themed backgrounds, animations and grids on your monitors, complete with a Christmas Wheel game and soundtrack.

HALLOPIN



This Halloween, a haunting surprise comes your way in HalloPin. It's scary, it's mysterious, it's terrifyingly exciting.

Birthday Environments



BES BIRTHDAY

Captivate kids right from the start. BES Birthday features animated birthday host rabbits, picturesque party backgrounds, birthday wheel game bonus surprises, plus show the birthday child on an overhead monitor.

THEMED BIRTHDAY ENVIRONMENTS

- OCEANO
- FAIRY TALES
- PREHISTORICA



Our latest additions include three super-innovative, colorful and captivating alternatives for birthday parties. In addition to the BES Birthday environment, Prehistorica, Fairy Tales and Oceano can also be used and configured for birthday parties. Along with their themed animations, backgrounds and grids, they now feature birthday animations, the Birthday Wheel game and the ability to show the birthday child's picture on the lanes.



Allow your birthday customers to choose their preferred party environment to differentiate your birthday experience offering. To provide a true "WOW" birthday experience add a third dimension to your parties with our turnkey, Themed Birthday Party Solution elements.















Skill Games



RED PIN

A favorite with competition players, Red Pin has a set of on-screen digital pins with the red pin appearing in varying locations. The system automatically seeks a winner. And the player who bowls the right hot-shot value wins.



STRIKER

Results, idle fun and a chance to win are what Striker is all about. Watch the Qupee animated character suddenly appear on the scorer screen teasing guests with the possibility of a chance to bowl a strike right then and win. The winner receives a congratulatory animation along with whatever prize you award.



POKER

Poker Bowling is one of the most true-life poker games anywhere, featuring a mixture of 2D and 3D effects. Competition is per-lane or per-pair. Players play their own hands and get additional cards by achieving hot-shots.



SLEDGE HAMMER

Sledge Hammer brings the fair into your center. This game will become activated upon someone bowling a hot shot. Watch the big guy hitting the lever after any bowler's hotshot. If the bell rings, the bowler wins.





ROCKY ROAD RACE

This environment and global game joins lanes together in a competition, a real interactive battle and race to the finish. Establish all the racing rules, see the cars racing on the track, and watch animated characters bring it all to life.



LUCKY TRAIN

At the given time, a bell rings and a steam train attracts everyone's attention. The train stops, leaving a wagon in front of each lane. All the wagon doors open and one of the wagons wins. Arrows on the other wagons point to the lane of the lucky winner.

28















Lottery Games



LANE LOTTO

Modeled on popular lotto games, Lane Lotto spits out colored balls to spell Lotto. When the moment is right, lanes switch to display a lotto machine, which drops balls to spell WIN or LOSE.



MEGASLOT

Megaslot features the gaming challenge of random slots hosted by a beautiful Megaslot character. Games are based on luck. When it's time to win, the system randomly chooses a winner from the lanes. For adult late-night bowling.



MAGIC WHEEL

The spinning suspense of Magic Wheel commands attention every time the Magic Wheel mistress spins the wheel. The system randomly selects a lucky player as the winner, with awards preset by you. Designed for adults.

Special Event Games



CHRISTMAS WHEEL

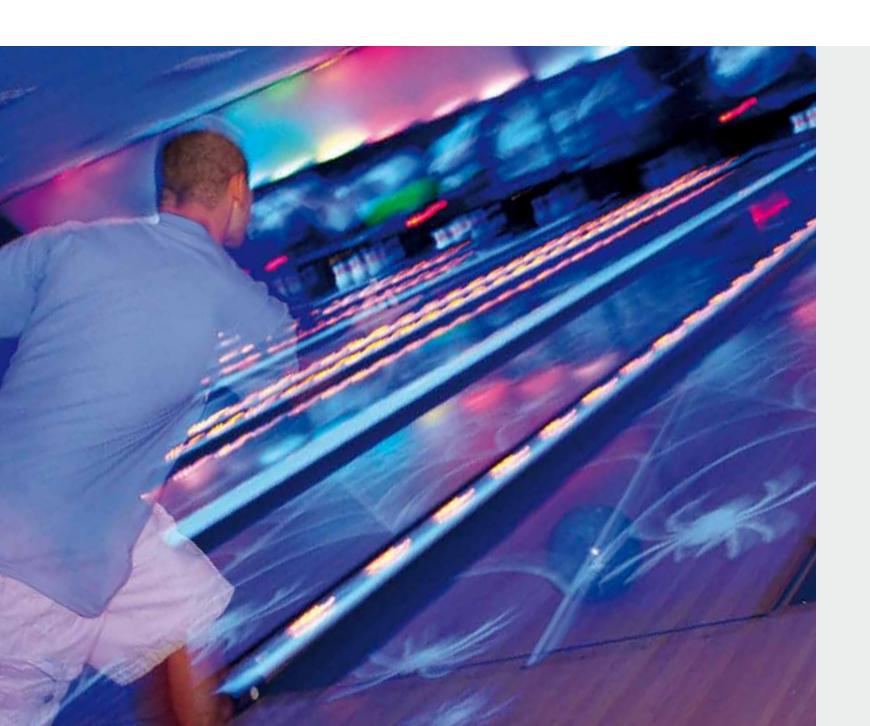
BES includes these special event games for added game fun. Offer Christmas Wheel as a special end-of-year game.



BIRTHDAY WHEEL

Add the Birthday Wheel as an option for birthday party packages.

<mark>30</mark>





Classic Games



NO TAP

Available to be set for values 7, 8 or 9 whereby the system scores a strike even with a lower configurable amount of pins knocked down.



3-6-9

The traditional game that handles the score modification automatically, along with the added benefit of inserting auto-strike in any one of the frames.



LOW GAME

A game of skill whereby the system scores in reverse and the winner is chosen by the player with the lowest score. Knock down the 7 and the 10 pins only in each frame for a perfect game. Reverse means that a gutter will be converted into a strike or spare.



BEST BALL

System automatically carries down the best ball of each frame of a series to produce the best game. A great game for fun style tournaments where the best ball from each player is compared to produce the best team game.



BEST FRAME

Based on the same rules as Best Ball whereas the system will automatically create a "team" game based on the best frames bowled by the team.



ODD/EVEN

Based on the No-Tap rules with a difference whereas if you role an even value your score will be recorded as a strike or spare, or if you roll an odd, it will remain as is.















YOUR LANE, YOUR WAY **SOLUTION***

Your Lane, Your Way starts with a software module, included in the Premium version of BES, that enables customers to choose their environment, at the console or front desk, each time they bowl. Enjoying their chosen environment and noticing different environments on nearby monitors, entices customers to play more games and come back again.

The Your Lane, Your Way Solution includes a center marketing kit comprised of posters, table tents, promotional buttons, staff counter cards, and a Manager's Training & Procedures Manual. A website showcase and marketing training and support are also included.

BES Environments





THEMED BIRTHDAY PARTY **SOLUTION***

The Themed Birthday Party Solution was designed to increase birthday revenue and attract new open play customers. After a themed birthday in your center, participants and parents will talk about your outstanding birthday offering and generate word of mouth advertising in the area that will ultimately bring new people to your center.

Our Themed Birthday Party is a turnkey solution. Customers can choose from three different themes that tie into the Oceano, Fairy Tales, and Prehistorica scoring environments and that they will find all around their birthday table in the center.

Party goers get to take the chosen environment's characters home in a Fun Box, which includes an interactive CD to remind them of the fun time they had bowling and to come back soon.

The Themed Birthday Party Solution comes with complete center marketing and tableware kits featuring items such as decorations, posters, standup cut-outs, brochures, a Party Host Success Training Guide, a Manager's Training & Procedures Manual, themed Fun Boxes for each child, Parent Survival Guide and a Website showcase. This Solution also includes marketing training and support.

^{*} QubicaAMF Solutions available in select markets ** Available only for Bowlopolis registered users





BES FEATURES

On-Lane Display

Open play, leagues, tournaments and Swedish leagues.

QubicaAMF systems provide a huge choice of game grids and environments, plus functions to manage socials and competitions. Five and ten-frame grid display modes are available in all systems.



PLAYER ZOOM

All grids have current-player magnification.



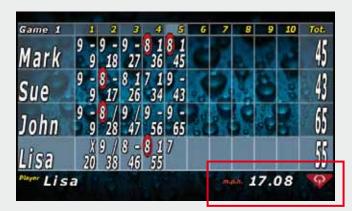
SCORE GRID SHARE MODE

Display score grids from a pair of lanes on the same monitor, using the second screen for video or TV*.



BOWLER ALERTS

On-screen alert of pinspotter status.



BALL SPEED AND SPEED LIMIT

Display accurate ball speed up to a pre-set speed limit and avoid dangerous on-lane ball-speed competitions.



500

SPLIT SCORE ACROSS TWO MONITORS

Spread one lane's image across both monitors in a pair for a super-wide view; or spread two lanes across the pair.





SWITCHING SCREENS

Bowlers can follow the bowler or team displaying the score-sheet from their lane, making it easier to check their score when it's their turn to bowl.



PLAYER WARNING/BOWL AT YOUR OWN RISK

Displays full-screen message on monitors before the game commences to help decrease liability in the event a customer gets hurt while bowling.



LANGUAGE OPTIONS

On-lane displays are available in the following languages: UK English, US English, French Standard, French Canadian, German, Italian, Japanese, Russian, Spanish, Dutch, Swedish, Norwegian, Danish, Polish, Croatian.



BES FEATURES

On-Lane Display



ON-LANE SCROLLING MESSAGES

Operators can insert messages for in-center promotions and events. Or, have the system generate messages to display tournament or league results at the end of games.



ON-LANE ADVERTISING

Display ads when the lane is off or DISPLAY during play to make sure customers



ON-LANE TV/VCR/DVD

BES supports the on-lane display of an external video source, both in NTSC or PAL standard. Optional hardware is required.





EASY TO USE, CUSTOMIZABLE USER INTERFACE

Considering its importance for customers, the BES user interface has Quickly help any customer during been completely redesigned, with an even more intuitive and user- open and league play. friendly layout in touch screen and keypad console versions. The BES user interface can be configured lane by lane to customize its behavior for open play or league bowlers. Each customer will see only the on-lane functions required: simple options for open play or parties, or advanced options for competitions. In addition, BES allows its user interface to be configured according to center preferences.



ON-LANE HELP



ADVANCED TV CAPABILITIES*

additional wiring, as it broadcasts a so forth. live digital video stream.



CUSTOMIZABLE GRID MANAGEMENT

The Bowler Entertainment System BES provides the ability to combine Whether your customers already provides full TV capabilities, grids and animations for a given know their favorite food, or just seamless integration with the audience or situation. With BES you want to browse through the menu scoring system (including with can decide grid style, colors, and for that delicious burger of yours, AccuVision monitors), and lane-by- animation themes to be displayed in the BES On-Lane Ordering system lane multi-channel management, conjunction with the selected grids. is what you are looking for. This giving you complete freedom to Unleash your imagination to fully optional module, completely control it all from the front desk. explore the potential of our Bowler integrated with Conqueror Pro, A single channel TV option is also Entertainment System based on offers your customers a hassle free available. This plug and play, easy your customers' desires, time of way to get their orders directly to to install option does not require year, day of the week, holidays and the lane, and gives you a great tool



ON-LANE ORDERING

to streamline the food and beverage ordering process.







ON-LANE SPARE FINDER AND ANIMATED TUTORIAL

Choose from several displays

Features full or partial-screen static spare finders, with or without real-time bowler statistics.

- Themed spare-finders with every environment Offers bowlers exciting replay and tutoring capabilities.
- Step-by-step tutoring

Allows replay of the whole instructional sequence, shows left or right-handed display, and is completely customizable by user.



BES CONFIGURATIONS

No two centers are alike, so BES configures a variety of ways to fit individual needs. No matter what system and configuration you choose, when a new BES plug-in or enhancement becomes available, your BES system will be ready for them, today and tomorrow.



BES

You're ready to commit, and want a system that will grow with your business as your business grows? Then choose the BES package, which includes all BES features plus a selection of environments and games.



BES Premium

You're ready to make the switch and get everything? Then the Premium package, which delivers all features, environments and games, is the way to go.

BES ARCHITECTURE

Plug-in architecture: built for tomorrow, but affordable today

BES software architecture is plug-in based. As BES evolves, your system will be able to evolve with it.

BES hardware architecture

No hard drive or fans required. As hard drives and moving parts are the most delicate parts of scoring systems the BES hardware, based on a per pair of lanes architecture, was reengineered by our R&D team to provide superior reliability and ease of upgrade. Based on state-of-the-art flash memory cards, BES hardware is designed to dramatically improve reliability as you will never again have a hard drive or fan failure problem.

Based on linux operating system

To meet the requirements of a modern bowling scoring system without compromising reliability, QubicaAMF chose Linux, the leading open source operating system. Linux can be fixed at any level and has no hidden secrets or reliance on third-party software. From the moment you get it, BES is ready for any future performance upgrades or improvements.

BES stand alone version

You're a small center or a private residence; and don't need or have a front desk workstation. BES can also comes as a Stand Alone package, with no front desk required.

		== =	PREMIUM
BOWLER CONSOLE	NEW USER INTERFACE	√	/
	FULL SUPPORT OF ANY KIND OF SCORE CORRECTION (10 PIN, 5 PIN, CANDLE PIN, DUCK PIN)	√	/
GRIDS	GRID CUSTOMIZATION (COMBINING STYLES AND COLORS)	√	√
	STATIC SPARE FINDER	√	/
	ANIMATED SPARE FINDER	√	√
	FAST TUTOR SPARE FINDER	√	√
	TUTOR SPARE FINDER	√	√
	INFORMATIVE SPARE FINDER (INCLUDING BOWLER/BALLS STATISTICS)	√	√
CLASSIC GAMES	3-6-9 - NO TAP - LOW GAME - ODD/EVEN - BEST BALL - BEST FRAME	√	√
ALTERNATIVE GAMES	POKER	√	√
	RED PIN GAME	√	/
	LUCKY TRAIN	√	/
	STRIKER	OPTIONAL	/
	LANE LOTTO	OPTIONAL	/
	MEGA SLOT	OPTIONAL	/
	MAGIC WHEEL	OPTIONAL	/
	SLEDGE HAMMER	OPTIONAL	/
	ROCKY ROAD RACE GAME	OPTIONAL	/
	CHRISTMAS WHEEL	OPTIONAL	/
BIRTHDAY PARTIES	CHILD PICTURE AND BIRTHDAY ANIMATIONS	√	√
	BIRTHDAY ENVIRONMENT, WITH DEDICATED GRID AND ANIMATIONS	OPTIONAL	√
	BIRTHDAY WHEEL	OPTIONAL	√
	THEMED PARTY MANAGEMENT Ability to utilize Oceano, Prehistorica and Fairy Tales environments for Themed Birthday Parties	OPTIONAL	/
ENVIRONMENTS	CLASSIC	√	√
	BUBBLE GUM	OPTIONAL	/
	OCEANO	OPTIONAL	/
	PREHISTORICA	OPTIONAL	/
	FAIRY TALES	OPTIONAL	√
	SPORTS	OPTIONAL	√
	ENERGY	OPTIONAL	/
	DISCO	OPTIONAL	/
	VINTAGE	OPTIONAL	√
	PBA TOUR	OPTIONAL	/
	CHRISTMAS JOY	OPTIONAL	√
	HALLOPIN	OPTIONAL	√
	BOWLOPOLIS	OPTIONAL	√
	ROCKY ROAD RACE ENVIRONMENT	OPTIONAL	/
	CUSTOM ENVIRONMENTS ability to combine custom grids with set of animations chosen from different environments	OPTIONAL	/





BOWLAND

Give your bowlers more, for less.

If you're looking for a smart long-term scoring solution at a budget-friendly price, the search is over.

Infused with QubicaAMF expertise, Bowland is an easily upgradeable system powered by field-proven proprietary software. Combined with an industrialstrength hardware design, it offers the stability and reliability that builds great bowling centers. Yours!

Rich Graphical Content

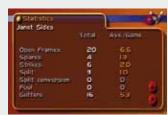
Bowland also offers over 300 "three-dimensional" animations, with games featuring brilliant colors, motion, shadows and sound. In short, it delivers major dazzle without costing major dollars.

Seamless Integration

Bowland definitely plays well with others, too, tying in seamlessly with other QubicaAMF products like MMS and TCS, which can be added at anytime. And it also supports all Conqueror Pro features. It's the smart way to start down the road to lasting success.

Versatile Supported Formats

Bowland supports ten pin, five pin, duck pin and candle pin formats.





















CONQUEROR PRO

Your complete management system.

Your management system is the heart of your business. While many systems look similar at first, in-depth comparison reveals real differences. Make the comparison yourself. Imagine critical situations and challenge each system to solve them. What if the center is crowded, if an employee tries to steal money, if a new employee needs training, if a PC crashes, if you're needed but not there?

Successful proprietors understand these scenarios; and that choosing the right system can make tough situations easier to handle. That's why, in growing numbers, they choose Conqueror Pro.

Control Every Aspect Of Your Business

From customized setup to remote center management, from pricing to security, from lanes to employees, Conqueror Pro makes it easy to keep tabs on things and call the shots.

That includes taking every opportunity to make a great impression on customers. With such features as Frequent Bowler Tracker and Web Reservations, Conqueror Pro helps you establish and build stronger relationships and repeat business.

Conqueror Pro helps you put customer service and satisfaction first. As one system throughout your center, Conqueror Pro makes everything run better. Transactions are seamless. POS sales are quick. Waiting customers stay informed. And employees jobs are made easier.

Conqueror Remote

Manage The Way You Want To Manage, Even When You're Not There

With any internet connection anywhere, your laptop becomes an additional bowling center workstation. You can operate exactly as you would in your center, using whatever Conqueror Pro functions you want, including setting prices and options, solving technical problems, booking lanes, defining leagues, checking income, and more.

Real-Time Cameras Show What's Happening As It's Happening

With integrated real-time cameras you can pan from side to side and zoom in and out, seeing your staff and center at work.

Real-Time Income Monitoring

See income figures real-time at the bottom of the screen while viewing your center and performing other Conqueror Pro functions.

Automatic Internet Updates

Stay On The Cutting-Edge

We continuously improve and enrich our systems, and thanks to **our industry-first and unique Internet update feature**, your center is always cutting-edge. Conqueror Pro automatically downloads the latest software version for your center as soon as we make it available online. You choose when the upgrade should be performed and every component of your system -Conqueror Pro, Scoring, TCS, MMS and more - gets updated automatically.

Before authorizing the upgrade, you can click on the Conqueror Feature File to fully understand what has been added to the new version and what improvements have been made.





CONQUEROR POS

Managing birthday and corporate parties, simple and complex transactions, and handling customers who move around your center, has never been easier.

Seamless Transactions

Provide customers with one bill at checkout, which covers all of their activities and purchases during their visit.

Same POS Interface In Every Context

POS screens navigate and function the same way in all Conquer Pro modules including lane management, time games, bar, pro shop, waiting list, booking.

Flexible And Advanced Tab Management

Break out and merge tabs and lane bills for individual or combined billing. Ring F&B items directly to a lane. Open a tab without being connected to a specific lane or table, and without a sale. Recall a closed-out tab to make changes.

Modifiers

Enhance F&B sales with modifiers and changes, including up-charge and no-charge modifiers.

Gratuity/Tip Management

Collect gratuity on a bill. Preprint a bill to present to the customer for payment and later adjust the total with the tip included. Handle end-of-shift tip management and payout.

Credit Card Transaction Management*

Swipe credit cards for pre-authorization and maintain card information in the system as a final-payment option. Process all credit card transactions through one seamless process and present a single bill to the customer. Conqueror Pro is fully compliant with the latest guidelines from the PCI Security Standards Council regarding credit card data storage, processing and transmission.

Dynamic Pricing

Automatically adjust pricing by time, day, or both.

Organize Price Keys

Customize the layout and display of categories and price keys for an easier sales process.

Mixed Packages

Easily handle mixed packages, such as two games plus a soda and cheeseburger. Split revenues in reporting ensures that revenues go to the right department.

Open-Choice Menus

Provide flexibility for groups, such as a birthday package where each child can choose his or her drink and food.

Main Department Setup

Define new main departments to manage a multiactivity center (e.g. restaurant + fast food + bar + pro shop + bowling).

Tax Management

Comprehensive and flexible tax management to accommodate your accounting needs.

POS Integrates With Frequent Bowler Tracker

Quick customer recognition, special prices and discounts, sales tracking, redemption points, fast payment by Q-Cash, points on card or credit card, and delayed payment for frequent bowler customers.

POS Integrates With Web Reservations

Create any new price key or mixed package, including bowling and F&B, and post it online.

Shift Reports

Generate per-employee or per-shift reports, with details such as tips and incomes. Reconcile or close a shift or business-day with all transactions from all areas, through one system.

Designate Printers

Associate every product and modifier to a printer placed in the relevant F&B preparation area (such as bar, kitchen, etc.), and orders will automatically be sent to the correct location for preparation.

Receipts

Configure receipt details and reprint receipts as needed.

Barcode Scanner And Rapid Search

Ensure quick, accurate transactions.





FREQUENT BOWLER TRACKER (FBT)

In the battle for the hearts and minds of customers, little things mean a lot. And with the Frequent Bowler Tracker (FBT) working for you, your center makes the most of customer relationships and rewards their loyalty.

Complete Management Of Every Customer Type

From simple contacts to frequent bowlers, from families and social groups to companies, FBT puts easy management a few keystrokes away.

Detailed Tracking Of Everything Customers Do

Know each customer's purchase and play habits and market to them better as a result.

Filtering And Selection Module To Create Marketing Lists

Extract teenagers close to their birthday, customers with an expiring locker, league players playing at least once in the last month who scored 200 or above, customers who spent \$50 or more at the snack bar — whatever you want to find out — and then offer them special promotions you create.

Individual Or Family Cards, For Swiping Or Manual Recognition

Cards with cash or game credits make it easier to have fun in your center. Conqueror Pro recognizes all magnetic stripe cards, for individual or family recognition.

Gift Card Management

Load cards with money or games at special prices for immediate use in your center or as gift cards; and track gift card purchases center-wide.

FBT Sign-In Directly From The Lane

Frequent bowlers can now sign-in from the lane by entering their FBT identifier on the bowler terminal. Another improvement that helps you streamline the check-in procedure, and offers a better service to your best customers.

Member Point Collection Management

Allows members to pay with the earned points, promoting repeat visits and customer loyalty.

- Point/money ratio defined by bowler category
- Frequent bowlers can pay using points on card
- Manage time-limited promotions by bowler category, such as, allowing students to earn double points in summer
- Define bowlers by earned points and purchase habits and send personal reports, promotions and letters

Integration With Players Club Solution

Upgrade to the Players Club Solution to get a complete, turnkey loyalty program and seamless integration with FBT.





ELECTRONIC BOOKING SYSTEM - ADVANCED RESERVATIONS

Totally Integrated

Open play, leagues, time-games, FBT, and POS are all integrated with the Conqueror Pro Booking System. Center rules, like lane options, bowling modes, prices, lane and time game setup, and more – also integrate seamlessly with Conqueror Pro.

Real-Time Interaction With Lanes

Conqueror Pro knows how fast bowlers are playing and estimates game duration on each lane. As a result, you can manage time-bookings and walk-ins simultaneously, an advantage other booking systems don't offer.

Quick or detailed booking

Use drag and drop or default settings for fast booking insertion; and accurate booking definition, when needed.

Complete, Flexible Bookings Management

Manage deposits, payments, food and beverage ordering, and lane and bowler options. Convert game reservations to time reservations or vice versa during the check in to exploit your lanes and maximize their occupancy rates.

Mixed And Recurring Bookings

Easily handle a customer who books multiple services, such as bowling, a restaurant table, and billiards, for six weeks on a given day each week. Use league software to book a group of lanes every week automatically.

Overbooking area

Manage quick lane arrangements and late arrivals in a snap.

TIME GAMES MODULE

Conqueror Pro gives you the ability to seamlessly manage all of the time-based revenue sources within your center including billiards, table tennis, party room, and much more.

Quick Setup

Every time-based resource can be easily defined.

Integration With Game Control Devices
Control billiard lights or other automated devices with

Same Layout And Behavior

Time games look and work the same as the corresponding lane management modules; and have nearly the same functionalities, including booking system, frequent bowlers and POS.



ONLINE BOOKING - WEB RESERVATIONS

Almost all industries – from hotels to travel, from cinemas to restaurants – offer online reservations. Consumers expect it. Now your bowling center can offer online reservations, too. With the Web Reservations module, you simply add a Book Online link to your website. Customers can then book lanes and packages with a few keystrokes from home or work. Only QubicaAMF Web Reservations fully integrates with lane management and POS.

Easily Integrates With Your Website

Customize colors, font and logo to match your website's look and feel, add a Reservations link, and start accepting online reservations immediately.

Offer Online Promotions

Offer online promotions, such as bowling only, bowling plus F&B, birthday parties, corporate parties, all organized by categories with pictures. Also include open menu choices with your packages.

Shopping Cart

An intuitive way for your customers to shop around and to book their games online.

Credit Card Payment And Deposits

Set the deposit amount required to confirm lane reservations, charge the whole price in advance, or charge customers upon arrival.

Flexible Setup

Decide when online bookings are allowed day by day, how far in advance soon customers have to book their experience, which lanes are reserved for web booking, set additional booking fees, properly manage split houses and assure that groups are assigned to adjacent lanes and much more.







Online Sign-In And FBT Account Status

Customers can sign into your frequent bowler program and check their account status, including the money/points balance on their card.

Real-Time Integration With Booking, Lane Availability, Price Key Setup

Avoids double booking and manual reconciliation of telephone and web bookings. Packages, lane availability and prices appear online for web reservations.

DYNAMIC PROMOTIONS DRIVE BUSINESS THE DAYS AND TIMES YOU WANT.

Who doesn't have a slow period now and then? That's where expanding Web Reservations with the optional Dynamic Promotions module can make such an impact, driving business to slower time periods. Add Google™ Analytics, to help improve marketing effectiveness even more.

Influence Customer Habits

Attract customers to days and times they haven't considered before; to book more days in advance; to increase the bookings to walk-ins ratio via web-only promotions linked to lane availability.

Increase Customer Visits

Increase visits, spread visits throughout the week, and have more lanes for walk-ins during peak periods.

Define Dynamic Discounts

Have discounts vary in real-time based on lane availability, such as offering a 30% discount when customers book in the mornings, at least two weeks in advance, when 20% or less of lanes are booked.

Add Premium Pricing

When lanes are booking fast, have customers pay for the privilege of reserving a lane reservation.

Combine Google™ Analytics With Dynamic Promotions.

QubicaAMF Web Reservations Dynamic Promotions module integrates with Google™ Analytics (http://www.google.com/analytics/) to show clearly how your web business is performing.



PLUG-AND-PLAY FIREWALL SECURITY IS SECURITY MADE SIMPLE.

To make network protection easy and simple for bowling centers, QubicaAMF developed a plug-and-playfirewall security device that prevents unauthorized access to your network and provides security during Conqueror Remote terminal connections between your laptop and the bowling center. You define how staff can use the Internet.













Get the best out of Conqueror Pro with Players Club and Web Reservations Solutions. Compete more effectively among today's entertainment choices and for today's' entertainment dollars and increase customer loyalty, convenience, spending and repeat visitations.



Web Reservations Solution

Our turnkey Web Reservations Solution makes it easy to start offering online bookings. The Solution includes a Center Marketing Kit (flyers, posters, MMS ads, direct mail, email campaigns, bounce-back coupons, training and procedures manual), center signage, marketing training and support.



Players Club Solution

The Players Club Solution allows you to effectively manage and promote a professional point-based loyalty program based on exploiting all the Conqueror Pro functionalities whereby customers earn points on each visit. Points can then be redeemed for Play Cash, Best Buy™ gift cards, or immediate gratification on exclusive themed merchandising items. Players Club also features cooperative marketing with Best Buy™ and ties to your website.*



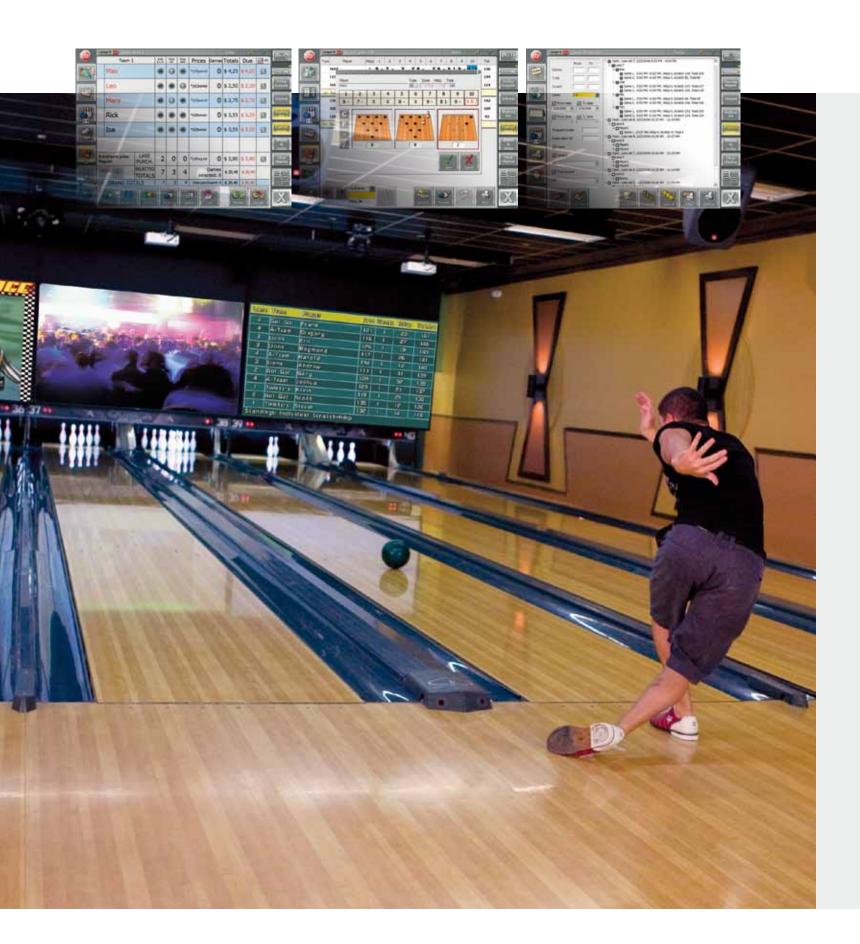
Players Club includes a Center Marketing Kit to promote member enrollment (posters, direct mail, table tents, promotional buttons, brochures, MMS ads, email campaigns, enrollment kits and letters, training and procedures manual), Players Club cards and merchandising kit, Best Buy™ Kit, a website showcase, and marketing training and support to help you manage the program.*







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LANE MANAGEMENT

Totally Integrated

Every Conqueror Pro Module – Reservations, Waiting List, Trouble Call System, Intercom, Leagues, Tournaments, Frequent Bowlers, POS and more – integrates fully with the lanes.

Lane-On Modes

Open by game, frame, time, or unlimited bowling, per lane or per bowler.

Dynamic Display Of Lanes Status Based On Number Of Lanes

Multi-page view for big bowling centers, large icons for small ones, with all information displayed clearly and logically.

Drag And Drop

Quick multi-selection and lane transfers speed up functions and transactions.

Fast Operations

Quick name and quantify insertion and fast-sale items (e.g. shoes and socks) minimize the time required to turn on a lane.

Next Available Lane

The system uses lane statistics to choose the next available lane; and speed up openings while optimizing lane use.

Advanced Print Score Module

A flexible search and filter module for printing detailed statistics with your center's logo, frame-by-frame pin position, standings and more.

Group Check-In And Check-Out

Fast group check-in and check-out, with combined or individual billing.

Bowler Check-In And Check-Out

Individual late check-in and early check-out, with independent payment.

Score Correction

Quick score correction or detailed pin-by-pin position.

Casual Competitions

Rapid standing sheets made by selecting a group of lanes in open play.

Special Lane Functions

Functions include player-by-player lane-split and merge, players and lane transfer, pinspotter control for practice, re-open, monitor image set-up, bowler console emulator from Conqueror Pro, and more.

Every Type Of Bowling Fully

Supported

Conqueror Pro supports ten-pin, five-pin, candlepin, and duckpin bowling, even mixed together in the same center.

Prices

Pre-assigned or post-assigned game quantities, pre-paid or post-paid. Price values calculated at opening time, closing time, or proportionally. Have one independent transaction for each player, with different prices and options, if required.

Voiding And Refunding

Quick voiding in case of mistakes, and complete or partial refund due to early lane closures or other customer needs.

Food & Beverage

Charge food and beverage to the lane bill, per lane, or per person.





LEAGUE & TOURNAMENT MANAGEMENT

Advanced Setup And Play Options
Provides unmatched flexibility and user friendliness.

Complete Interface To CDE BLS Software
The interface includes league import-export features
allowing you to easily manage your leagues in BLS and
seamlessly run them from Conqueror Pro.

Automatic Lanes Movement

If some of the lanes are still busy, the team and league information is automatically sent to those lanes when the previous bowlers finish.

Tournaments and Other Competitions Made Simpler

Tournaments And Swedish Leagues
Integrated tournament and Swedish league modules.

Casual Competitions

Make rapid standing sheets by selecting a group of lanes in open play.

Scrolling Standings

Standing results display on the overhead monitor as a scrolling message.

Tournament Events Programming

Integrated tournament system programs all of events, teams and squads.

Lockers

Integrated

Manage locker use in full integration with the frequent bowler system and POS.

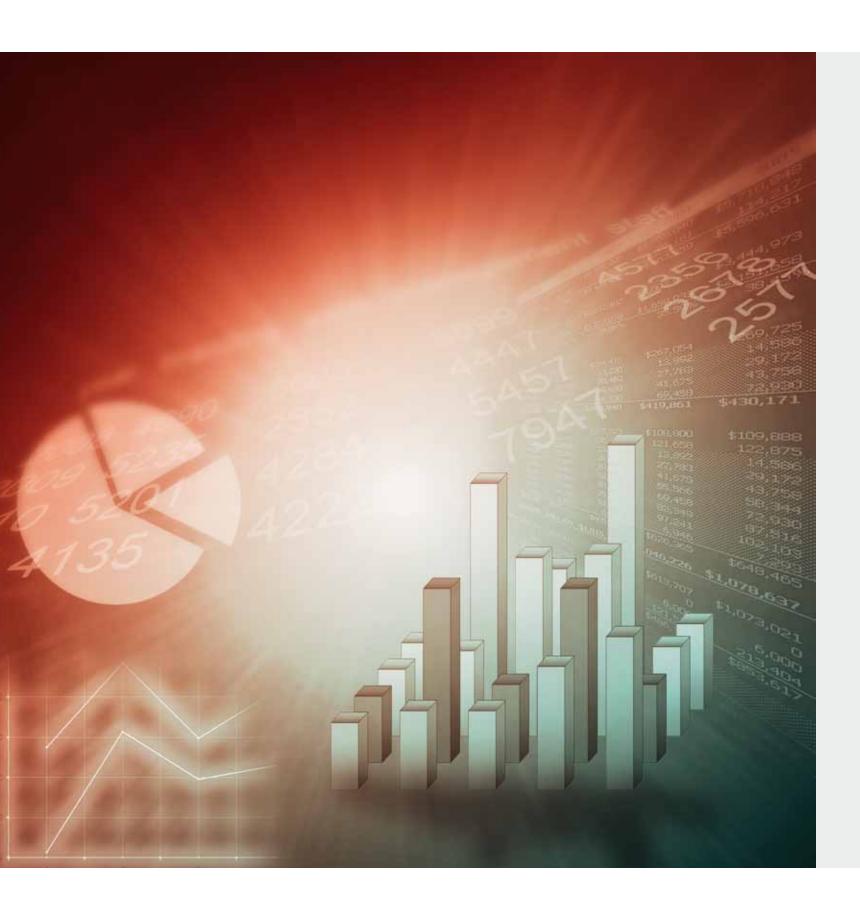
User-Friendly

Graphical interface shows easy-to-understand layout of locker banks.

Complete

Management of monthly and yearly payments, reports, locker maintenance, waiting list, and more.







INTERFACED APPLICATIONS

Automatic Shift Report Export To Accounting System

Shift reports automatically export to QuickBooks and into the proper account setup. Each figure generated by Conqueror Pro flows.

D.A.S.S.L.E

The optional DASSLE advanced accounting interface functions allow setup and re-map into QuickBooks account numbers; and reconciliation/merge of shift report incomes of Conqueror Pro and Micro\$ale POS.

Integration With Berg Liquor Dispenser

This interface enables control of liquor being served from the Conqueror Pro POS module. Liquor must be selected before being poured, ensuring that liquor served is then sold (or voided, but still tracked).

Integration With Third Party Systems

Hopewiser (UK only), Rec Trac, R-Keeper (Russia only), Favero, WinTic (Italy only), CleanCash (Sweden only)

Integration With Many Cashless Systems

Allows management of payments using pre-loaded cards that work with other systems. Conqueror Pro interfaces with: CoinTech, Intercard, Embed, Sacoa and Ideal.

CDE, BowlerTRAC And Other Open Architectures

Bolwing center data can also be exported to Excel and other popular file formats





CONQUEROR Pro





SCALABILITY FOR SMALL CENTERS, LARGE CENTERS OR CHAINS

Like no other system out there, Conqueror Pro is simple, affordable and flexible enough for the small, family managed center, yet powerful, full-featured and fast enough for the big, complex center, too. No wonder Conqueror Pro is the choice of the largest centers worldwide. Their owners know the value of total control combined with simplicity and reliability.

Have Up To 100 Workstations Working Together

Conqueror Pro has the scalability you need.

Operate Up To 200 Lanes Including split houses and across multiple floors.

Manage Up To Ten Different Time Games

From billiards to table tennis and more, and up to 120 tables each, Conqueror Pro has time games covered.

Special Options For Multi-Sector, Multi-Floor Centers

When a center has distinct needs, Conqueror Pro is accommodating.

High Performance Even With Huge Amounts Of Data

Search a customer name and retrieve it in the blink of an eye, whether you have 1,000 or 100,000 customers archived.

BOWLING CHAIN OPTIONS

QubicaAMF is the only company that has developed solutions specifically designed around the needs of bowling chains. For this reason, some of the biggest and most progressive chains around the world choose QubicaAMF as their partner for rock-solid, integrated, management and scoring system solutions.

Call Center Applications And Centralized Web Reservations

QubicaAMF provides bowling chains with full-featured call center and web applications for reservation services, featuring customer login and membership registration, which can be integrated with a chain's website.

With our application, bookings for all of your bowling chain can be handled by one call center or by one website.

Intuitive, Fast Center-Selection Window

Allows you to connect quickly to remote centers and moves quickly from one center to another.

Centralized Booking Management Functions

You can retrieve those bookings requiring a follow-up call today; or all bookings requiring food preparation tomorrow, and similar, from all centers bookings.

Seamless Integration

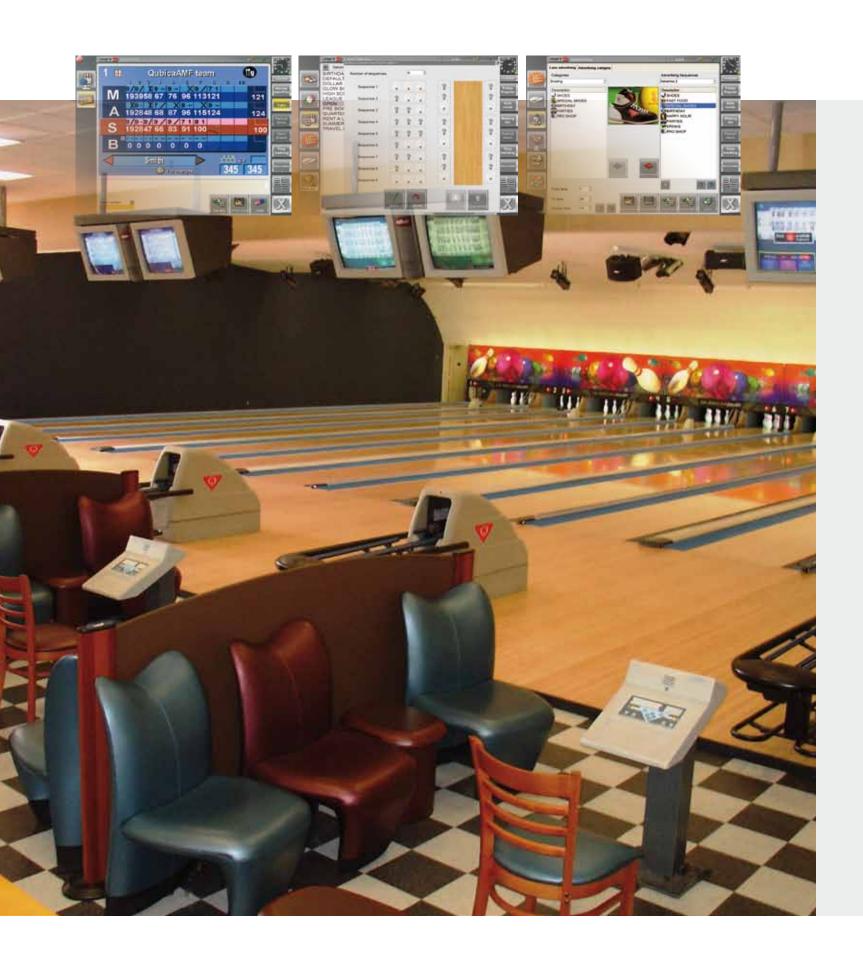
All applications interface in real-time with QubicaAMF systems and servers in each center for seamless integration without the need of any manual reconciliation.





Management Solutions

Chain-wide management solutions to drive Qubica scoring or legacy AMF and Brunswick systems are also available to ensure system consistency across all centers of a chain.





CONQUEROR UNIVERSAL

Build a more profitable future with the way you score now.

Want to harness the power and potential of Conqueror Pro without changing your current scoring set-up? Conqueror Universal is for you. It's a great step toward modernizing your center. And it's an investment that stays with you as you grow.

Conqueror Universal provides many of the same modules as our integrated Conqueror Pro system, like—

- POS Seamless Transaction
- Frequent Bowler Tracker
- Advanced Reservations
- Bowling Modes and Dynamic Pricing
- Automatic Internet Updates
- Remote Control and Configuration

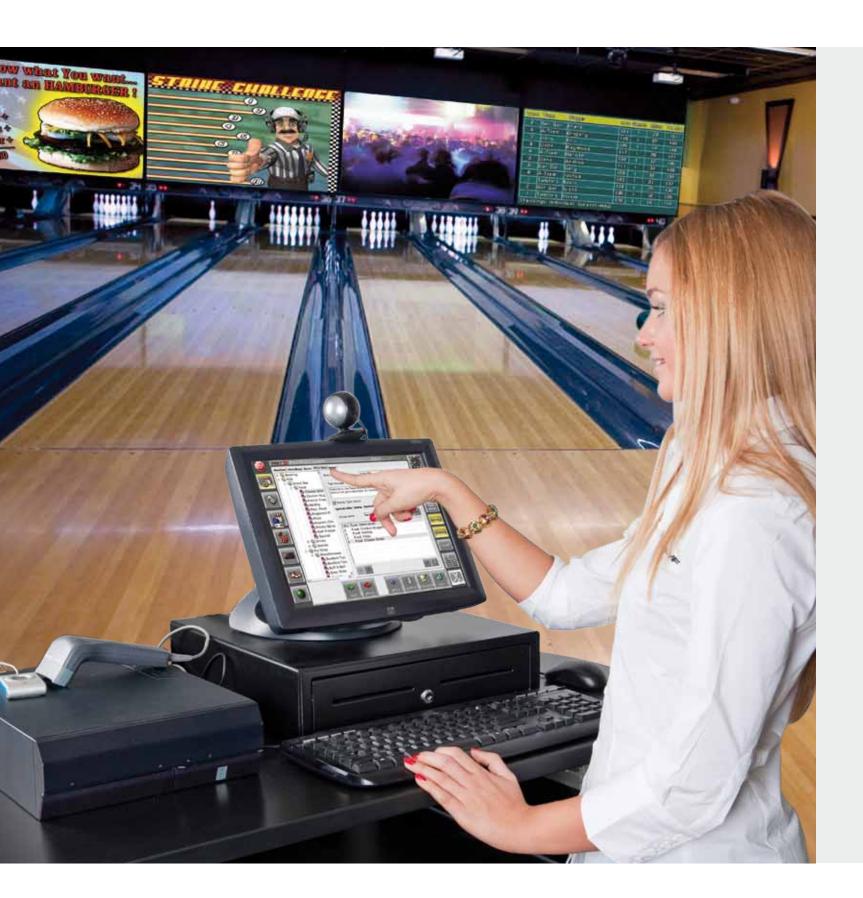
Broad Legacy Scoring Support

Conqueror Universal is compatible with many legacy scoring systems, including BOSS, AccuScore XL, AccuScore Plus, AccuScore I and II, MagicScore, and Brunswick AS-80 and AS-90. No other system offers such wide compatibility. Brunswick FrameWorx coming soon.

Multi-Unit Functionality

If you're a multi-unit operator working with a variety of scoring, management and POS systems, Conqueror Universal lets you use the same management system across your entire organization. Your headaches will subside, and your operational efficiency will soar.







MULTI-MEDIA SYSTEM (MMS)

The QubicaAMF Multi Media System (MMS) delivers real-time information to monitors throughout your center (up to 50 independent displays). Whether it is in-center marketing to grow business, or information that keeps customers updated, this unparalleled level of communication enhances open play, league play, customer service, and center management too.

MMS Price Menu

Choose from a variety of menu templates and use Conqueror Pro to easily select items to promote. Include messages on product specials or upcoming events. Automatically show different pricing based on the day and time. MMS Price Menu makes these tasks simple and quick; and gives them a professional look.

MMS Advertising Displays

Create and display your own ads. Sell or trade MMS ad space to other businesses. The possibilities are endless.

MMS Waiting List

The MMS Waiting List function constantly updates waiting customers on their status, telling them when to go to customer service or directly to their lane. Customers can even watch TV picture-in-picture and still see the waiting list. It's customer service to the max.

Reservation Name	Ø of Bowlers	WAITING
Mishad	3	Go to on I and a
Brian, Lucille, Mike.	4	Go to Front Desk
Sandra Birthday	7	Waiting
Many	2	Waiting
Enlik	3	Waiting
Junior League	8	

MMS League & Tournament Standings

Make league and tournament play more exciting with up-to-the-minute scores and statistics. Show individual and team data in real time; scratch and handicap, high-game and high-series contest results; who won and lost; even draw attention to a personal-best score as it takes place.

MMS View-Any-Lane

How's that second-place team doing? Overflow crowd expected for the big tournament final? Want to show that league-deciding match as it comes down to the wire? The View-Any-Lane feature lets you show live action from any lane.

MMS Strike Challenge

A fun way to compete for prizes, MMS Strike Challenge lets any number of lanes compete and displays progress and results on MMS monitors, projection screens, or middle-monitors in triple-overhead configurations.

(000)	Time	Plague	3790	(Banak)	7865	Pellor
2	Gol Gol	3	365	1	67	426
4	A-Team	3	373	3	60	423
3	Lions	3	354	3	76	423
T,	Twisters	3	355	J	43	359
			1-			
_						_

Wilcoms to the Planet Bowling Center
Today's spicial Hot Salami Pizza
And don't forget our Saturday-Night Game

Lane I		2		ı	4	5	6	1		9	10	Total
Thomas	8		ΧŒ	•	X	7	X	8	9/	X	100	119
Paul		9	·	t	9 -	₽.	В.	ij,	8 (8	-	99
Edward	,		XI9	9	X		(þ.,	8	8 -		100	152
cam Tran		Tot		a t	ch 4	370	6	7	8	9	10	Total
Ronald	U-	В	崖	H	7 1	ш.	9 -	Œ	B 1	8 /		E7
	-	8	E		8 -	а.	9 -		8 -			85
Kavin	18		_						9 /			



POSSIBLE SOURCES OF ERRORS:









ERRORS ENTER THE SYSTEM AND SIMULTANEOUSLY THE SYSTEM NOTIFIES TCS



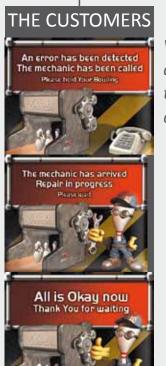


The TCS contacts the mechanic via his wireless handset



Front Desk is advised that an error has been detected on a certain lane.

All details about the detected error, lane, source, and total downtime are saved in the TCS database



Via the scorer monitors, customers are advised that an error has been detected.

Customers are advised that the mechanic is working on the issue.

Customers are advised that it's okay to continue.

TROUBLE CALL SYSTEM (TCS)

So, is TCS about operational performance or customer service? It's both, says every user.

With the QubicaAMF Trouble Call System, or TCS, a pinspotter-stop turns into an opportunity to show unparalleled customer service by keeping waiting time to an absolute minimum. Here's how it works.

The moment there's a problem with a pinspotter, TCS calls the mechanic's wireless phone, ensuring a fast response time. The mechanic's call can also be placed from the front desk or scoring console. The mechanic receives an exact error message on his wireless phone telling him the lane and problem, for example, a "pin jam error" on lane 5.

At the same time, TCS alerts the front desk of the pinspotter problem and TCS notifies the affected bowlers via a lane-status display on their scoring monitor telling them help is on the way. The bowlers don't have to do anything.

During the repair process, TCS keeps the bowlers informed of their lane's repair status via entertaining animations on their scoring monitor. They know what's happening as it's happening, lessening any frustration.

As soon as the repair is complete, customers immediately know their lane is back in operation and that they can resume bowling.

MANAGE YOUR PINSPOTTERS PROACTIVELY WITH TCS

TCS doesn't just relieve customer frustration, it greatly improves your games-per-hour ratio by ensuring a proactive maintenance program. That's more efficient, and it saves money.

When there's a stop, all error stats – lane, source, total downtime – are automatically recorded into the Conqueror Pro database.

TCS's complete on-demand reporting system of stops, problem type (dependent on pinspotter model), and downtime duration provides valuable data for performance monitoring.

By monitoring frames-per-stop better, TCS helps you and your mechanic to better understand problems

TCS works with all QubicaAMF scoring systems and virtually all pinspotters on the market today. For best performance, match with the QubicaAMF 90XLi pinspotter.

TCS not only helps mechanics do their job better, it's easy for them to use, too.

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AUTOMATION SYSTEMS

The QubicaAMF Automation Systems, interfaces and superior control software allow total center control via Conqueror Pro. From billiard lights to external signs, from automatic bumpers to glow lights and much more.

F-OUT Automation System/Billiard Table Light Control

The F-OUT system gives you automatic control over billiard table lights and other electronic devices related to time-games, including pre-paid and post-paid. Each optional unit adds control of up to 10 table lights or devices.

EDC Automation System

The EDC system, together with Conqueror Pro Bowling Modes, automatically turns on and off devices by day, time, or lane options. Switch to Xtreme bowling and turn on backlit masking units on Fridays and Saturdays at 10PM; disable your foul units during open play, automatically control the bumpers.







Automatic Bumper Interface

Have interfaced bumpers go up and down by player so a family can bowl together. Bumpers can be assigned to any player from the front desk or bowler console.

Auto-Adjustment Scoring Camera

A matrix camera with Automatic Image Recognition means superior pin detection, accuracy and reliability. Camera image auto-adjustment can be performed from the front desk, with hassle-free automatic switching to black light. Previous camera image can be viewed at front desk.

TV/Video Systems And Adjustments

Make TV/Video adjustments from the Conqueror Pro front desk, with lane-by-lane control of volume, color, brightness and contrast.

Sound Exciter Control

Control sound exciter adjustments for animation and games from the Conqueror Pro front desk, with lane-by-lane control of volume.

SYSTEM HARDWARE

At QubicaAMF, we develop our own hardware for the systems we sell. Unlike other manufacturers, we have full control of our development and production process, for both hardware and software. This winning approach leads to improved reliability, stability and longevity for our products.

No Hard Drive

Our Bowler Entertainment System has no hard drive, instead we use state-of-the-art flash memory. This drastically improves reliability, as hard drives are one of the elements of scoring systems most frequently subject to failure.

No Fan / No Moving Parts

Fans or moving parts may break sometimes.

The superior technology of BES eliminates the need for fans and other moving parts on the electronic board. This translates into fewer parts that can break and increased reliability.

Power-Loss Protection

Scores store directly in the flash memory, further protected by backup battery. If power is lost you have no problems. Scoring data and information will be preserved, and the game can continue after power comes back.

Stand-Alone Operation

Should communication be lost with the front desk, scorers can be switched to stand-alone mode.

System Diagnostics Self-Test

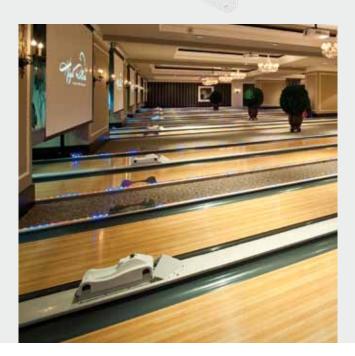
On start-up, the system checks every device and, if it detects a problem, sends an alert.

Two Ball Sensors

This patented system provides the most accurate ball speed, automatic pinspotter triggering based on ball speed, and better displays an alert.









ON-LANE REDEMPTION

For an easy new revenue stream, it is just the ticket.

The pins go down. The tickets pop out. Your sales go up.

Our On-Lane Redemption system improves the game of bowling by giving you a new money-making opportunity by spurring customers to play more and spend more. It's proven to boost all areas of business-open play, parties, plus food and beverage sales. And it's practically a no-brainer. On-Lane Redemption is the perfect complement to an existing redemption solution.

Total System Integration

To give you more revenue opportunities with fewer headaches, this system integrates with our Conqueror Pro system, and can issue tickets linked to all bowling games or events managed by BES. It also ties into our TCS Trouble-Call System, advising technicians and the





front desk when a problem occurs, or if tickets need to be reloaded.

Full Payout Control With Detailed Reporting

Our On-Lane Redemption system also lets you set the equivalent value for tickets, and evaluate payout percentages versus revenue and much more. It puts you in control.

Smart Operation

Our On-Lane Redemption system is well designed, fully automated and totally convenient. It holds 4,000 tickets, which means fewer visits from the front desk. And it's also equipped with an LED that shows operational status. It couldn't be any easier.

KEYPADS, TOUCHSCREENS & CONSOLES

Choose QubicaAMF consoles for their stylish good looks. Choose them for their space-saving design. Choose them for their rugged functionality. Whether it's one of these reasons or all of them, you can't go wrong with these versatile consoles that complement any center look.

Digital Intercom*

QubicaAMF consoles have an optional integrated digital intercom with advanced audio technology for clear communication between the lanes and front desk.

Wireless Option

Any QubicaAMF keypad-based console can be wireless whenever wiring trenching or floor levels pose issues, or when you just want total placement flexibility.



Glow Keypad

All QubicaAMF keypad consoles feature easy-to-see keys that glow in the dark under black light.

Micro-I, Micro-II and Micro Axe Consoles This standard keypad console works well either as oneper-pair (Micro-I) or one-per-lane (Micro II). It mounts on a sturdy, attractive pedestal or table (Micro Axe).

Fly Console

The stylish and sturdy design of the Fly Console takes up minimum floor-space in a one-per-pair application for any traditional console location.

LCD Touch Screen: Smile Arch and Axe

This modern, easy-to-use stand brings contemporary style to any settee solution, whether in one-per-lane or one-per-pair applications. The bright, 12.1" LCD display is designed for rugged use and is also available for table mounting (Smile Axe).

MICRO AXE



* Digital Intercom optional is not available with wireless options





ACCUVISION LCD MONITORS

Make a big production out of everything.

QubicaAMF AccuVision Monitors are designed to dazzle and delight your players in ways others simply can't. So don't lose their interest by installing run-ofthe-mill monitors. Insist on AccuVision.

Our AccuVision monitors are commercial-grade displays built exclusively for the bowling industry. Custom engineered to work seamlessly with all our scoring systems, they make sure your customers always get the big picture.

AccuVision offers:

- Stunning video quality that lasts for years
- Multi-monitor flexibility and creativity

Advanced Functionality

Along with power on/off, AccuVision monitors offer video source and full channel selection, volume level control, along with multi lane monitor selection and control.

Complete Flexibility

AccuVision monitors let you do it up big. Consider a triple-overhead arrangement with the middle monitor

displaying ads, in-center promotions, TV shows, league or tournament information, and our unique global games.

Greater Assurance

QubicaAMF backs its AccuVision monitors 100% to give you the peace of mind you need.

Consistent Look Through the Years

We can keep the look the same, while with normal tvs they are changing the model at least once a year if not twice.

Warranty and Support

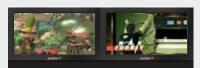
With a 2-year warranty, get longer availability for support and spare parts compared to consumergrade monitors.

QubicaAMF Installation

Get professional, hassle-free installation directly from QubicaAMF.



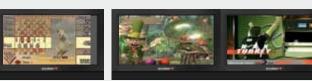
32" AccuVision LCD, one monitor application (wall mounting configuration also available**)



32" AccuVision LCD, two monitor application



32" AccuVision LCD, three monitor application



42" AccuVision LCD, 42" AccuVision LCD, two monitor application* one monitor application (wall mounting configuration also available**)



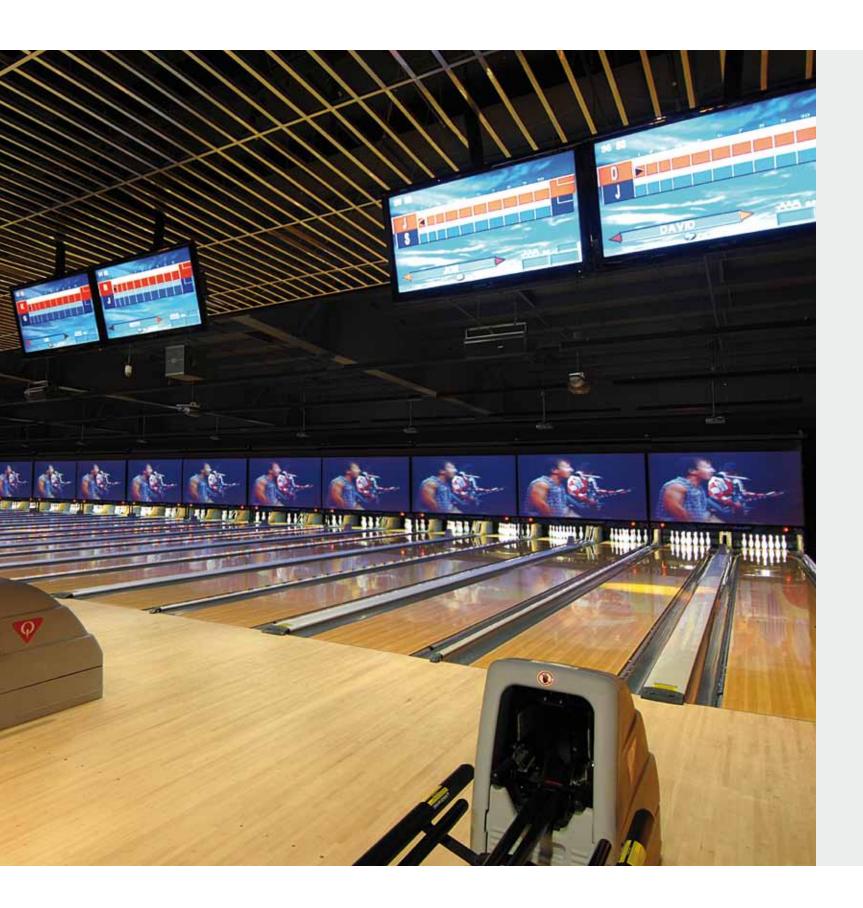
42" AccuVision LCD, three monitor application*

^{*} Features and technical specifications may differ from actual product depending by countries.

AccuVision LCD monitors are not available in all markets, in which case products of equivalent quality will be available.

* Available only in the Americas

^{*} Dimensions and configurations may differ from those shown. LCD 40" and 46" in the EMFA countries



LCD REPLACEMENT MONITORS

Upgrade Today Without Changing Your Scoring System.

QubicaAMF offers three smart options—one just right for your center, your vision, and your budget:

A Complete Upgrade Package

Get maximum entertainment value—and a great deal by purchasing our stunning AccuVision LCD monitors, video conversion kits and supporting brackets together.

Enjoy full compatibility with most major scoring systems change to new LCD monitors now and plug into new QubicaAMF scoring when you're ready

Video Conversion Kit and Support Brackets

Keep your center from looking cluttered—and your bowlers distracted—by a "jungle" of overhead wires and hardware. Our special brackets and enclosures are the answer.1



Video Conversion Kit Only

Buying your own monitors? Ensure you'll get the utmost from your scoring system—including drink light and sound support, automated power on/off, plus enhanced TV control.²

¹ Support brackets are compatible with most brands of monitors. 2 Applicable only to scoring systems offering these features.



SERVICE AND SUPPORT

We're here when you need us, anywhere you need us.

When you choose QubicaAMF products, we see it as the beginning of a long relationship. From then on we believe it's our job to continue to earn and deserve your trust through prompt, thorough service and support.

QubicaAMF-Trained Technicians And Installers

We have 75 technicians and installers worldwide to assist you when you need it.

Worldwide Distribution & Technical Support Centers

You'll find QubicaAMF distributors in 24 countries around the world. We also have tech support centers in the US, Italy, the Netherlands, the UK, France, Sweden, Russia, Poland, Australia, Hong Kong and Mexico.

Internet Updates

When there's an update to your QubicaAMF software, it's available by download and easy self-installation.

Automatic Contact With Us

Should you ever experience a problem with your Conqueror Pro system, the system can automatically alert QubicaAMF by email.

Remote Tech Support

Just because a problem doesn't require an on-site visit doesn't mean you don't need help. Conqueror Pro comes with remote technical support capabilities built into the system. Our technicians can connect to your center's workstations and directly troubleshoot your system.*

INSTALLATION AS EXCELLENT AS THE TRAINING THAT FOLLOWS IT. WORLDWIDE.

Installation Coordination

QubicaAMF certified installers work closely with you and your staff on every step of the installation process.

A Single Power Point To Each Lane Pair That makes both pre-electrical work and installation easier.

Installation On A No-Shut-Down Basis Installation is typically done without scoring interruption.

Fewer Cables

Every aspect of installation is designed to make maintenance and troubleshooting easier.

Mechanic Training

We train on-site in your mechanic's familiar work environment.

Staff Training

Your staff's training is professionally done and customized to meet your center's needs.



For a full system demo, visit us at www.qubicaamf.com





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